

PICK ACCURACY

Total Assurance at the Point of Fulfilment

AI GENERATED

THE PRINCIPLE

Pick accuracy is critical to supply chain precision and cost control, particularly for large-scale retailers. The precision of order picking has a direct effect on inventory accuracy and on cost. By reducing shrinkage and improving stock availability, our service helps you avoid unnecessary expense and keeps your supply chain running smoothly. Our approach rests on root cause analysis, which identifies what is causing the inaccuracies rather than only recording them.

Our audit teams work across the country and verify picked orders independently. Beyond identifying errors, our RAS Prosper™ programme includes the Conversation Tracker, which alerts line managers when an error occurs. That shortens response times, because we report on accuracy status, error reasons and root causes.

We also carry out audits at the point of marshalling within distribution centres. This earlier view helps pinpoint operational problems before they escalate and makes for a more efficient workflow. You gain comprehensive data on error trends and operational performance, so decision-makers have the information they need to act quickly.

Statistics indicate a 30% improvement to store stock files over the duration of a year through our Picker Accuracy audits. By making accountability visible at every level, we help you reduce store case claims and cut both positive and negative shrinkage.

THE PROVISION

RAS Supply Chain Integrity utilises trusted processes to take the unknown out of the supply chain. We conduct strategic audits on orders destined for store, but within the DC at the point of marshalling, providing a cyclical error-rate overview across every chamber, temperature band, and category.

- **Independent Audit:** Captures picker performance and validates 3PL/stock levels.
- **Strategic Marshalling Audits:** Provides real-time feedback at the point of marshalling to prevent dispatch errors.
- **Root-Cause Analysis:** Enforced accountability with real-time performance data via our web-based dashboard.
- **Industry-Recognised:** An industry-recognised programme focused on retailer/3PL relationship management.

KEY BENEFITS

- **Stock Improvement:** Statistics indicate a 30% improvement to store stock files within a year.
- **Shrinkage Reduction:** Minimises both positive and negative shrinkage.
- **Slot Integrity:** Improves pick slot and stock file accuracy.
- **Eliminates Claims:** Significantly reduces or eliminates store case claims.

“The RAS Team has always been prepared to test and trial innovations to deliver an ever-better service.”

Keith Rosser, John Lewis Partnership

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