

GOOD FAITH RECEIVING (GFR)

Total Confidence at Goods-In

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THE PRINCIPLE

Good Faith Receiving (GFR) combines structured processes with experienced auditors to remove uncertainty from modern supply chains. As supply chains grow more complex, particularly in the FMCG, DIY and wholesale sectors, a reliable and independent GFR solution becomes a practical necessity. RAS Supply Chain Integrity is a GFR provider recognised by the Groceries Code Adjudicator (GCA), and we work to established compliance standards, including GSCoP training and CIIA membership.

We developed the Good Faith Receiving concept and have 30 years of experience in applying it. Our work builds stronger working relationships between retailers and suppliers. Central to this is our RAS Prosper™ programme, which includes Dispute Manager, a tool that alerts stakeholders to errors and gives them a transparent forum in which to resolve them, so invoices can be settled in full.

Our approach is designed to be cost-neutral, because the savings and efficiencies gained through independent audit outweigh the initial investment. We have onboarded more than 2,000 grocery suppliers. By improving chargebacks and recoveries, our GFR solution supports compliance, strengthens supply chain performance and builds trust across your operations.

Our auditors carry out unit, case, sell-by-date and compliance audits to verify supplier performance, including overages and shorts. We feed the results back as an overall estate accuracy figure, so retailers can manage supplier performance from documented evidence rather than assumption.

THE PROVISION

RAS Supply Chain Integrity GFR provides an end-to-end solution for the UK and Europe's FMCG, DIY, and Wholesale markets. We replace blind trust with independent validation, reducing the administration burden and minimising invoice matching issues.

- **Validated Performance:** Full unit, case, and compliance audits including overages and shorts.
- **Cost-Neutral Balance:** Efficiencies and savings generated outweigh the cost of service for both supplier and retailer.
- **Industry Recognition:** Recognised by the Groceries Code Adjudicator (GCA); service is GSCoP and Drop & Drive Workgroup friendly.
- **Real-Time Dashboard:** Management information via a concise dashboard for retailers, suppliers, warehouses, and 3PLs.

KEY BENEFITS

- **Faster Payments:** Enables 100% of invoice payments with confidence.
- **Supplier Accountability:** Creates an objective basis for chargebacks on shortages.
- **Resource Optimisation:** Allows store and office teams to focus on selling and driving efficiency.

“RAS are the right fit for us – our retailers, and all of our suppliers.”

Laurens Verbist & Guy Gys, Makro Belgium

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