

LOAD ADHERENCE (LA) & MARSHALLING

Total Assurance at Dispatch

AI GENERATED

THE PRINCIPLE

While dispatch receives most of the attention, our data shows that left-offs, mis-marshalling and misrouted delivery units (DUs) have a greater effect on store stock files than pick accuracy alone. At RAS Supply Chain Integrity, we provide Load Adherence (LA) checks on equipment and media counts, together with compliance audits on randomly selected vehicle loads, to establish whether the right pallet or cage is on the right vehicle.

We have honed our expertise to deliver substantial improvements, often within the first three months of implementation, where stock accuracy and operational efficiency can improve by over 50%. Our approach guards against errors such as loading the wrong pallet and confirms that documentation and packaging standards have been met.

Our service includes checks on safe loading and on case integrity for the journey ahead. Fewer disruptions mean more reliable deliveries, and retailers see stock accuracy and product availability improve as a result.

Our RAS Prosper™ dashboard provides management information and identifies root causes and error reasons before dispatch. The service can also run alongside Pick Accuracy audits with the same team, which gives you a single integrity function and moves the whole service closer to cost-neutral.

THE PROVISION

RAS Supply Chain Integrity provides independent validation of loading processes to ensure that shipping criteria are met. Our data shows an average marshalling error rate of almost 1%, with improvements of over 50% realised within 3 months of our intervention.

- **Delivery Unit Check:** Auditors match the dispatch note to what is physically on the vehicle.
- **Safety & Integrity:** Validates that vehicles are loaded safely to prevent accidents and ensure case integrity.
- **Root-Cause Focus:** Identifies errors before dispatch to prevent left-offs and mis-marshalling.
- **Flexible Deployment:** Can be combined with Pick Accuracy audits for maximum efficiency.

KEY BENEFITS

- **High-Speed Improvement:** Improvements of over 50% realised within the first 3 months.
- **Reduced Shrinkage:** Minimises “shrink,” left-offs, and misguided delivery units.
- **Operational Assurance:** Faster delivery turnaround due to greater confidence at the store back door.
- **Validated Accuracy:** Provides a clear level of accuracy for retailers and 3PLs.

“RAS provide flexibility and always look to continually improve processes.”

Amanpal Uppal, Wm Morrison Supermarkets

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